

## To whom it may concern

February 21, 2014

### **Important customer information – Product discontinuation announcement for the camera series: USB 2 uEye ME and GigE uEye HE**

Our cameras are manufactured at the highest quality standard for many years, yet to guarantee you the best possible solution for your applications we need to replace older camera families with successor products from time to time.

Hence, we like to notify you that the following camera families will be discontinued with a lead time of six months:

- **USB 2 uEye ME**
- **GigE uEye HE**

This timely information should allow you to migrate to a successor product well in advance and without any time pressure. Additionally you may opt to buy an agreed quantity within a set time frame.

Customized camera solutions are not affected by this announcement.

All customers with valid delivery agreements will benefit from continued delivery in the usual and agreed manner.

As of announcing the discontinuation of a camera series or model the affected product/s will only be supported by the driver version stated in the announcement. We certainly will continue to offer support for up to that specific driver version. Please note that however this does not include software maintenance or bugfixes. Earlier driver versions are available for download on our website within the support/software archive section.

The latest valid driver versions for the above mentioned camera families are:

- **USB 2 uEye ME – IDS Software Suite, version 4.40**
- **GigE uEye HE- IDS Software Suite, version 3.82**

For questions regarding successor or replacement models and last-time orders, please contact our sales team.

Kindest regards from Obersulm,  
Your IDS team